



ACCESSIBILITY AT THE HUB

The Northern Beaches Community Hub has been designed with accessibility in mind. This factsheet compiles answers to a list of common questions that may assist people with disabilities, carers and the community.

How easy is it for people with disabilities to navigate the Hub?

Accessible features are clearly labelled with icons and permanent directional signs have braille.

Find the Accessibility-friendly travel maps on page three and four of this factsheet.

Where is the accessible parking?

On-street parking is available along Badyari Yalu Road and Rosewood Drive. Off-street parking is currently available from Rosewood Drive (car park 1).

Additional off-street open and undercover car parking will be provided off Badyari Yalu Road (car park 2) when this stage of works has been completed.

The Hub will include six accessible car parks, which is in excess of DDA requirements. Two accessible car parks are under cover in the undercroft via the Badyari Yalu Road entrance.

Are there lifts and accessible ramps?

Use the ramp from car park 2 or via the multi-purpose court to access level 1. Level 1 offers access to a library, café, Community Room 1, FlexiSpace and Meeting Room 3.

This level is also accessible via a lift located on the ground floor near the stairs.

On the ground floor, underneath the library, are Community Rooms 2 and 3, Meeting Rooms 1 and 2, a kitchenette, the Robust Workshop Room and the Acoustic Workshop Room.

What is a Changing Places facility?

A Changing Places facility enables people with disabilities to more easily participate in the community, providing them with dignity, safety, hygiene, access and inclusion.

Changing Places facilities provide:

- A height adjustable adult-sized change table
- A constant charging ceiling track hoist system
- A centrally located peninsula toilet
- More circulation space than standard accessible toilets
- An automatic door with a clear opening of 950mm at minimum
- A privacy screen

Residents wanting to use a Changing Places facility will require a Master Locksmiths Access Key (MLAK). This is a universal lock and key that allows people with disabilities to access dedicated public facilities 24 hours a day.

For more information on how to order a MLAK, please visit www.masterlocksmiths.com.au/mlak

Wheelchair accessibility for the Changing Places facility is easiest via the Rosewood Drive car park.



— ACCESSIBILITY AT THE HUB —

What features cater to the hearing impaired?

There is assistive listening technology which is designed to help people with hearing loss hear better in noisy environments and in group settings.

Hearing loops and touchscreen microphones are available in the following rooms:

- Meeting Rooms 1, 2 and 3
- Community Rooms 1 and 3
- FlexiSpace

What accessibility and inclusivity does the library offer?

Through accessible technology, inclusive spaces, specialised resources and outreach services, Mackay Regional Council Libraries strive to ensure everyone in the community can participate in and benefit from library services.

Tell me about connectivity?

Free Wi-Fi is available throughout the Hub.

Can you tell me about the library's quiet time?

To support visitors who prefer a calmer environment, the library offers Quiet Time. It is held every Tuesday from 3pm to 5pm, providing a quieter library experience with reduced sensory impacts.

During quiet time, lights are dimmed and an announcement made requesting noise is kept to a minimum.

How does the library cater to the visually-impaired?

The library offers a variety of accessible formats, including large print books and audiobooks. Digital collections also support accessibility, with eBooks allowing users to adjust to suit their reading preferences and needs.

What accessible technology does the library offer?

The libraries online platforms offer a range of accessibility features, including adjustable font sizes, zoom functionality, screen reader compatibility, keyboard navigation and high-contrast viewing options to support a variety of access needs.

In addition to accessible digital services, the Library of Things collection provides access to a range of assistive equipment and resources, including low vision aids, dementia reminiscence resources, including activity animals, accessible keyboards, specialised mice and other adaptive technologies.

How else does the library make people feel welcome and supported?

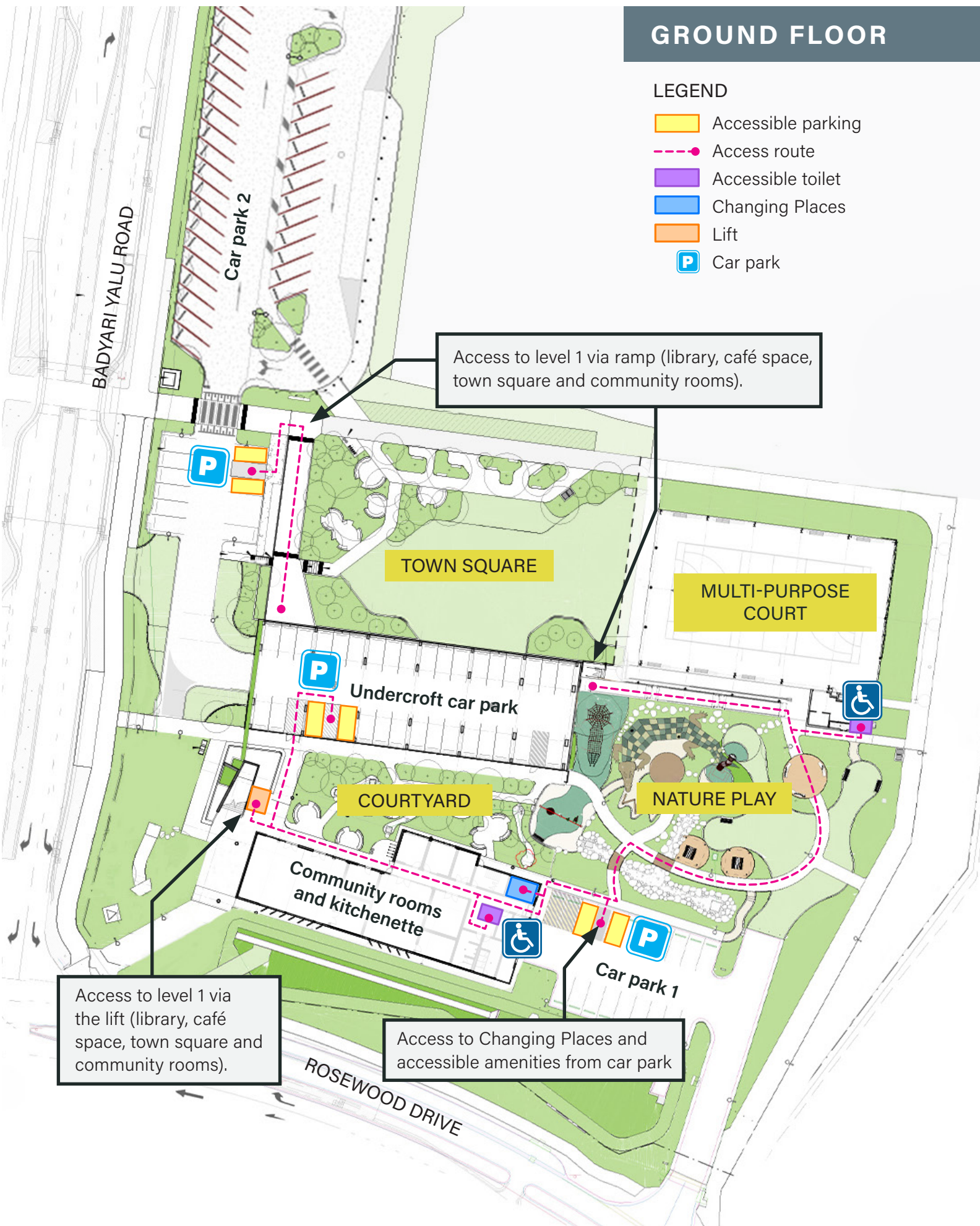
Our libraries are proud to be Dementia Friendly, Breastfeeding Welcome Venues and Welcome Here locations for the LGBTIQ+ community, providing safe, supportive, and inclusive spaces where everyone feels welcome and connected.

ACCESSIBILITY-FRIENDLY TRAVEL MAP

GROUND FLOOR

LEGEND

- Accessible parking
- Access route
- Accessible toilet
- Changing Places
- Lift
- Car park

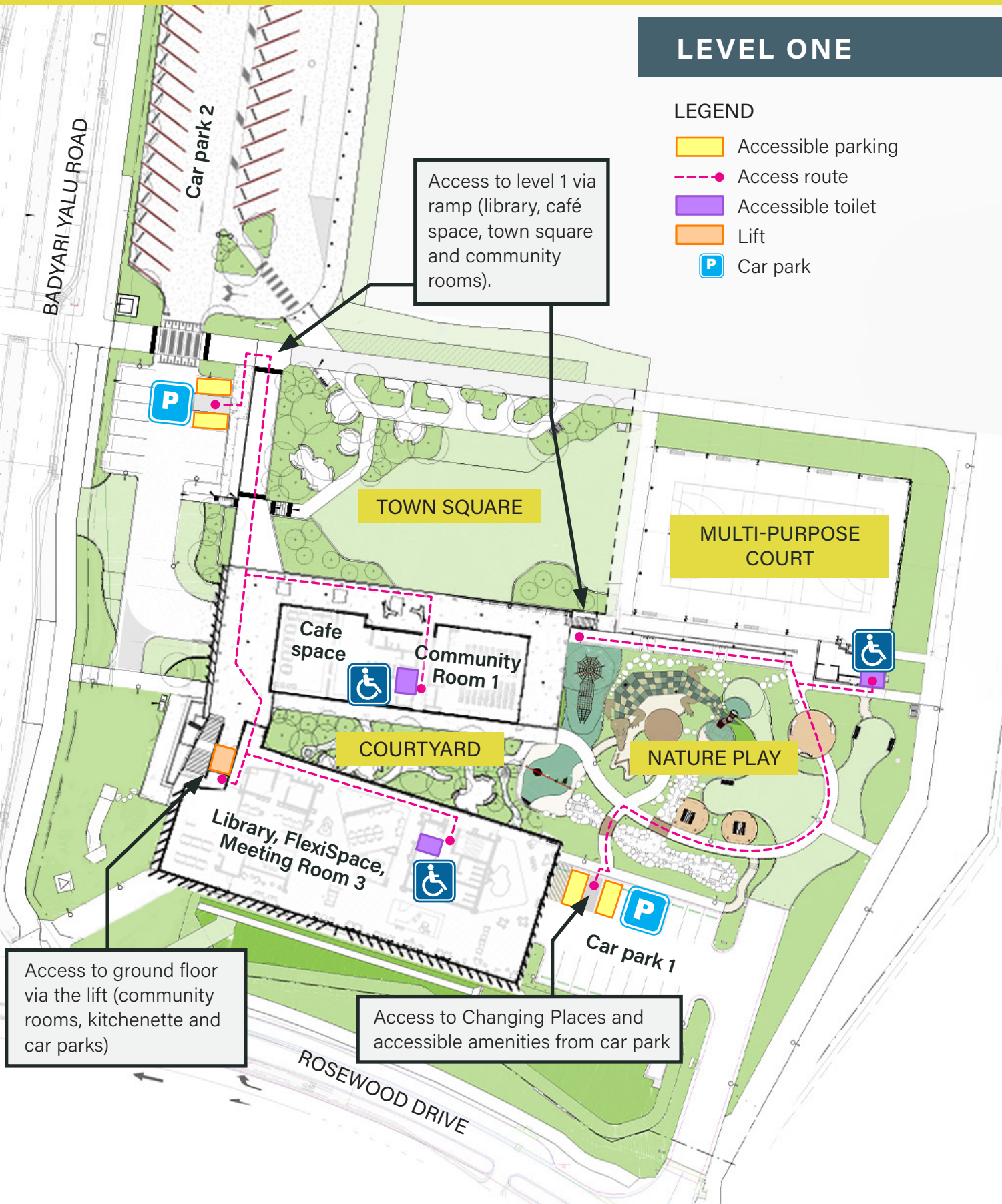


ACCESSIBILITY-FRIENDLY TRAVEL MAP

LEVEL ONE

LEGEND

-  Accessible parking
-  Access route
-  Accessible toilet
-  Lift
-  Car park



Australian Government

BUILDING AUSTRALIA



ourmackay.com.au/nbcHUB